



Mercedes-Benz USA, LLC
A Daimler AG Company

**Important Information Regarding:
Maintenance Interval Change for your Vehicle**

EMC:

VIN:

January 14, 2022

Dear Mercedes-Benz Sprinter Owner or Lessee:

This letter is to advise you that installation of the Approved Emission Modification (“AEM”) changes the maintenance interval for your vehicle. The previous maintenance interval was 10,000 miles.¹ After installation of the AEM, the maintenance interval for your vehicle is **20,000 miles**, and your vehicle will prompt you to schedule a service appointment at 20,000 mile intervals. This change may have been implemented previously if your vehicle received a software update to the instrument cluster after 2014. Please use the QR code below to download an updated page for your maintenance booklet listing the updated maintenance interval.



Please contact your authorized Mercedes-Benz Sprinter dealership for assistance or additional information (or visit <https://www.mbvans.com/sprinter/shopping-tools/find-a-dealer> to locate your nearest Mercedes-Benz Sprinter dealership.) If your dealership is unable to assist, please contact us at 1-833-841-9363.

Please place a copy of this letter in the inside back cover of your vehicle’s Service and Warranty Information Booklet for future reference if necessary.

We hope you are enjoying your Mercedes-Benz Sprinter vehicle and we thank you for your participation in the Emission Modification Program.

Sincerely,

Mercedes-Benz USA

¹ If your Sprinter is Model Year 2014, the maintenance booklet that came with your vehicle has a printing error that states the maintenance interval for your vehicle was 15,000 miles.