IMPORTANT EMISSION CAMPAIGN – UPDATE [Campaign Number 2021090009] This notice applies to your vehicle, VIN: EPA & CARB Approved Emission Modification

March 4, 2022

Dear Mercedes-Benz Sprinter Owner or Lessee:

Your Mercedes-Benz Sprinter recently received an Approved Emission Modification as a part of a settlement Daimler AG and Mercedes-Benz USA, LLC (MBUSA) reached with the United States Department of Justice, the Environmental Protection Agency, the California Air Resources Board, and the California Attorney General's Office.

This notice is to inform you that due to a computer error, the Approved Emission Modification coding in your Sprinter may not have been installed correctly. A new Service Campaign has been launched to re-install the Approved Emission Modification coding in your Sprinter. It is estimated that the coding installation should take approximately 1.5 hours. This campaign does not require the replacement of any parts.

Please contact your preferred authorized Mercedes-Benz Sprinter dealer at your earliest convenience to schedule an appointment for this coding update. To locate authorized dealers please visit <a href="https://www.mbvans.com/sprinter/shopping-tools/find-a-dealer">www.mbvans.com/sprinter/shopping-tools/find-a-dealer</a>. If you have any questions regarding the emission modification, please visit <a href="https://blueTecUpdate.mbvans.com">https://blueTecUpdate.mbvans.com</a>, or contact us at 1-833-841-9363.

We sincerely apologize for any inconvenience and appreciate your cooperation.

Sincerely, Mercedes-Benz USA