



Important Extended Modification Warranty Extension for your Vehicle

EMC:

VIN:

December 23, 2021

Dear Mercedes-Benz Sprinter Owner or Lessee:

The purpose of this letter is to advise you of additional warranty coverage that Mercedes-Benz USA, LLC ("MBUSA") is providing to you as part of your participation in the Emission Modification Program for your vehicle.

What's Included

MBUSA is extending the warranty on certain components of your vehicle in conjunction with having the Approved Emission Modification ("AEM") performed. This communication is to notify you that the terms of your Extended Modification Warranty have changed. Please visit <https://BlueTecUpdate.mbvans.com> for the most up to date information regarding the components covered and the associated coverage periods and please visit this website for any additional information about any future updates to your Extended Modification Warranty or call 1-833-841-9363 for additional information. The Extended Modification Warranty information is accessible by all customers who have had the AEM performed and is available via the VIN search function of the website.

Any repairs under this warranty extension must be performed by an authorized Mercedes-Benz dealership. This warranty extension covers the diagnosis, and repair or replacement of the relevant components, as applicable to your particular vehicle. Should you ever sell the vehicle, this warranty extension is fully transferable to subsequent owners.

This warranty extension will not cover:

- Any damage or malfunctions caused by installation of non-EPA or non-CARB certified emission related parts, including damage or malfunction to parts needed for proper diagnosis of a covered part.
- Damage or malfunctions caused by or related to outside influence, such as damage due to an accident, or vehicle misuse or neglect.

All existing warranty provisions remain in effect. The extended emission warranty includes parts and labor. The extended emission warranty shall not void or supersede any existing warranty. More information about your extended emission warranty coverage is available at <https://BlueTecUpdate.mbvans.com>.

Please contact your authorized Mercedes-Benz Sprinter dealership for assistance or additional information (or visit <https://www.mbvans.com/sprinter/shopping-tools/find-a-dealer> to locate your nearest Mercedes-Benz Sprinter dealership.) If your dealership is unable to assist, please contact us at 1-833-841-9363.

Please place a copy of this letter in the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference if necessary.

We hope you are enjoying your Mercedes-Benz Sprinter vehicle and we thank you for your participation in the Emission Modification Program.

Sincerely,

Mercedes-Benz USA