

**This notice applies to your vehicle, VIN:
Perform Engine Control Unit Software Update – 2022110005**

December, 2022

Dear Mercedes-Benz Sprinter Owner or Lessee:

We recently notified you that your Mercedes-Benz Sprinter vehicle is eligible to receive an Approved Emission Modification (“AEM”) as part of a settlement that Daimler AG and Mercedes-Benz USA, LLC (“MBUSA”) reached with the United States Department of Justice, the Environmental Protection Agency, the California Air Resources Board, and the California Attorney General’s Office.

This notice is to inform you that your vehicle may be affected by a software issue impacting the operation of the water pump diagnostic. This issue has an extremely low rate of occurrence in the field and has no known emissions or fuel economy impact. However, in the rare instance this issue does occur in your vehicle, it may prevent your vehicle from passing certain state inspection requirements (e.g., California smog check).

A service campaign is being conducted to address this issue. Our records indicate that your vehicle is included in the population of affected vehicles.

What should you do?

- **If you have already received the Approved Emission Modification for your vehicle:**
An authorized Mercedes-Benz Sprinter dealer will perform an update to your Approved Emission Modification software free of charge at your next service visit.
- **If you have not yet received the Approved Emission Modification for your vehicle:**
Please schedule an appointment with an authorized Mercedes-Benz Sprinter dealer to receive your Approved Emission Modification, available to you free of charge.

**To Schedule your next service:**

- Locate your nearest authorized Mercedes-Benz Sprinter dealership at <https://www.mbvans.com/en/dealers> to schedule your repair or call **1-833-841-9363**. If you have any questions regarding the emission modification, please visit <https://bluetecupdate.mbvans.com>.
- You may be asked for your VIN, which for your convenience is located at the top of this letter.

We apologize for any inconvenience this may have caused and look forward to taking care of this important emission service campaign.

Sincerely,
Mercedes-Benz USA

Don't wait. Find an authorized Mercedes-Benz Sprinter dealership near you at
<https://www.mbvans.com/en/dealers> schedule the update.



